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If you have further questions about the system or need help, please call the Fairfax County Information Line at 703-324-3185, TTY 703-324-2935 or 711 (Virginia Relay Center) Monday - Friday, 8 a.m. - 4:30 p.m. Fairfax County is committed to a policy of nondiscrimination in all county programs, services and activities and will provide reasonable accommodations upon request. To request special accommodations, call 703-324-3187, TTY 703-324-2935.

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324-INFO

*Your 24-hour
resource for
information
about
Fairfax
County
programs and
services*

updated:
August 2004

Welcome to 324-INFO, your information connection to Fairfax County Government. This automated information line provides 24-hour access to information about county programs and services. It is designed to enhance services already provided to county residents by supplying a quick, simple and efficient way to get the information you need at your convenience.

How to Use the System

Just call 703-324-INFO (4636). After the introductory message, press the “1” button on your telephone. You will be asked to select from various menus by pressing a corresponding number on your touch-tone phone. For quick and easy access to specific messages, we have included shortcuts for each of the topics in this brochure. The shortcuts provide the appropriate sequence of numbers to press to hear a specific message. For example, to hear information on garage and yard sales you would press 7, 5, 1, 5.

Within any of the menus, press:

- 9 To return to the Main Menu
- # To repeat the Options
- * To go back to the Previous Menu

You can interrupt any message you are listening to by pressing one of the options indicated above.

Keyword Search

3, *
Using the touchtone pad as a typewriter, callers may enter a topic to search. For example, to hear a list of options about taxes, type taxes (82937) followed by the pound sign (#).

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Business, Professional and Occupational License

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